

Home Care Summit – Diversity, Equity, & Inclusion

Wednesday, May 26, 2021

6:30 a.m. - 10:00 a.m. Pacific

AGENDA

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BLIND SPOTS OF DIVERSITY, INCLUSION & IMPLICIT BIAS

Diversity measures our ability to share differences, build relationships, and be creative thinkers. Inclusion measures our ability to embrace these differences through participation. Implicit bias limits our ability to be successful in diversity and inclusion efforts without even knowing it. Understanding the dynamics of diversity and inclusion will help shape our ability to see the blind spots of implicit bias that exists within. While training and mentorship expedite professional development, engaging diverse ideas, perspectives, and insight leads to improved customer experience, faster innovation, and greater retention rates. This is true when implicit bias does not block the view. The world is on the cusp of change and the future requires leaders willing to see beyond the surface.

At the conclusion of this session, participants will be able to:

- Define and improve knowledge-base of implicit biases
- Identify biases that contribute to the lack of diversity
- Examine and engage active approaches to defer anger and anxiety

Register online at www.oahc.org



- Describe effective strategies for engaging inclusive conversations
- Explore options to improve communication that reduce conflict

Anita Foster-Horne, RSW, MSW, Ph.D., Co-Founder, COO, Fostering Healthy Solutions

Stretch Break

ADDRESSING HEALTH EQUITY IN THE NEW NORMAL

Allina Health used actionable data to identify potential areas of bias, then applied the right interventions to decrease implicit biases. For example, data revealed that the African American populations receiving care at Allina Health were not enrolling in hospice programs when they were eligible because the hospitalists weren't referring African Americans at the same rate as other populations. Join Vivian Anugwom, Health Equity Manager at Allina Health, to learn how she led a team to implement new measures, including implicit bias trainings, to help address and overcome these biases to ensure health equity for all. During this webinar, Vivian will help attendees:

- Understand how Allina Health uses data to identify disparities.
- Define bias and its impact on health disparities.

Vivian Anugwom, MS, CHES Health Equity Program Manager, Allina Health

8:40 a.m.

Stretch Break

7:35 a.m.

7:40 a.m.



8:45 a.m.

PANEL: LIVING OUT DIVERSITY AND INCLUSION IN YOUR AGENCY

Moderator: Exhilda Siame, RN, BSN, MS, Director of SNF Clinical Services, Cassia

Panelists:

Yinka Ajose, Regional Director of Operations, AccentCare Fairview Nazneen Khatoon, Administrator, Best Care Home Health Olga Sheveleva, VP of Development and Strategic Planning, Metropolitan Community Services

10:00 a.m.

Adjourn

WHAT'S A WEBINAR?

Enjoy the convenience and cost-efficiency of a webinar – watch the speaker's slide presentation on the internet while listening by telephone or through your computer's microphone and speakers (VoIP). The cost of this education is per agency.

Prior to the webinar, a Zoom Webinar link will be e-mailed to you. You will need to click on this link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available and evaluation link.

WEBINAR RECORDING

You will be sent the recording link following the presentation and it will be available for 2 weeks following the webinar. The webinar format allows a concise and low-cost format plus the additional bonus of having access to the materials for 2 weeks and provides additional flexibility to ensure you have an opportunity to access the information.



CONTINUING EDUCATION

Minnesota HomeCare Association is approved as a provider of Continuing Education Credits by the Minnesota State Board of Nursing. This course offering is approved for 3.25 contact hours. It is the responsibility of the participant to assure that this program meets the licensing and continuing education requirements of their state board and to retain the required documents in his/her personal file. Attendees must participate in the entire presentation in order for contact hours to be awarded – partial credit will not be available. To apply for nursing contact hours, within one week following webinar participation, a completed sign-in sheet and evaluations from each individual must be returned to MHCA. Certificates will then be issued by e-mail.

EDUCATION PAYMENT POLICY

Registrations may be shared between employees –registration includes agency access to the webinar. The handouts will be emailed to you to the email address you provide. Please feel free to provide an additional email address as a backup.

CANCELLATION POLICY

Cancellations must be in writing and received by OAHC on or before Wednesday, May 19, 2021 to receive a refund. No refunds for cancellations made after the cancellation deadline or for no-shows.

HANDOUTS

Handouts, evaluation forms, sign-in sheets and related materials will be sent to you shortly before the program to the email address you provide.



QUESTIONS?

Please contact Brandy Sweet at bsweet@oahc.org

Registration Deadline: May 24, 2021

Registration Fees:	Standard Rate
State Association Member Rate	\$250
Non-Member	\$350