



2023 Hospice Reimbursement Workshop

November 30, 2023

6:00AM – 1:00PM PST

Medicare Hospice Regulations continue to be updated and 2023 is no different. The 2023 Regulatory update includes updates to the Hospice payment rates, clarifications on the election statement addendum and updates to the Hospice Quality Reporting Program (HQRP). PEPPER is an ever-increasing concern for medical review targeting. Do you know where your agency stands in regards to PEPPER targets? Be among the elite group of hospice professionals that are current on all Hospice Medicare reimbursement related regulations. This workshop will lay a concrete foundation for hospice billers, as well as, any hospice staff that need to more effectively understand the Medicare regulations. This workshop will include field by field on Notice of Election, NOTR, claim forms and sequential billing requirements. The workshop will detail the CMS Targeted Probe & Educate demonstration while also reviewing the regulations for face-to-face encounters and pre-claim reviews that should be conducted prior to filing claims. The workshop will conclude with analyzing the PEPPER information and how hospices can work toward improvement in their scores. If you have any part in the responsibility of reimbursement in your hospice this workshop is a must.

1. List the basic eligibility requirements for initiating Hospice and Billing to Medicare
2. Conduct overview of eligibility requirements for the Hospice Benefit
3. Review Notice of Election Details
4. Detail criteria for line item billing Hospice Notice of Election and Claims to Medicare
5. Filing claims with NOE Exception details
6. Physician Billing
7. Review Hospice Face-to-Face Requirements
8. Impact of the Public Health Emergency (PHE)
9. Audit Risks - CMS Targeted Probe & Educate, SMRC, UPIC, RAC
10. List the Target areas for Hospice PEPPER and the use of data

Presenter: Melinda A. Gaboury, COS-C

CEO - Healthcare Provider Solutions

Melinda A. Gaboury is co-founder and Chief Executive Officer of Healthcare Provider Solutions, Inc. (HPS). Melinda Gaboury and Mark Cannon founded the company in April 2001 to provide financial, reimbursement, billing, operational and clinical consulting to the home care and hospice industries.



Melinda A. Gaboury, with more than 30 years in home care, has over 22 years of executive speaking and educating experience, including extensive day to day interaction with home care and hospice professionals. She routinely conducts Home Care and Hospice Reimbursement Workshops and speaks at state association meetings throughout the country. Melinda has profound experience in Medicare PDGM training, billing, collections, case-mix calculations, chart reviews and due diligence. UPIC, RA, ADR & TPE appeals with all Medicare MACs have become the forefront of Melinda's current impact on the industry. She is currently serving as the Chair of the NAHC/HHFMA Advisory Board and Work Group and is currently serving on the Board of Directors for both the Home Care Association of Florida & Tennessee Association for Home Care. Melinda is also the author of the Home Health OASIS Guide to OASIS-E and Home Health Billing Answers, 2023.



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Confirmation: Prior to the webinar, you will receive a Zoom confirmation email which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available.

Registration Fee: The registration fee covers one individual and one continuing education (CE) certificate (if applicable). Multiple site participation from individuals within your agency will require separate registration. For example: if your agency has paid for 1 participating registration but 3 people from your agency would like to attend (and receive CE credit), your agency will need to pay a separate registration fee for all 3 participants. In addition, if your agency has sent in 1 registration but 3 people from your agency register through the Zoom link, your agency will be invoiced the registration fee for the additional 2 registrations. The handouts will be emailed to you to the email address you provide.

Continuing Education: This webinar is eligible for 6 Nurse Contact Hours.
The Association for Home and Hospice Care of North Carolina is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Recording: This session will not be recorded.

Please Make Your Selection Below:		
OAHC Members	\$299/person	
NonMembers	\$399/person	

Amount Enclosed	
Attendee Name	
Agency Name	
Agency Address	
City State Zip	Phone
Attendee Email	Alternate Email

If paying by check, please make payable to OAHC

Credit Card Number	Exp. Date
Name (as it appears on card)	
Address of cardholder	
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Registration must be received in writing and will not be accepted without payment. Three easy ways to register:

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| 1. | Online Registration - please visit www.oahc.org |
| 2. | Mail registration form with total registration fees (check or credit card) to:
OAHC, 417 2 nd St. Ste. 101, Lake Oswego, OR 97034 |
| 3. | Fax form with total registration fees (credit card) and signature to (877) 458-8348 |

Contact Brandy Sweet with questions: bsweet@oahc.org or (503) 364-2733