



## **OAHC Announces HHCAHPS Partnership with Deyta, The Satisfaction Experts!**

The new CMS Home Health Care CAHPS Program is proving to be a challenging endeavor for home health care agencies. As agencies are being forced to quickly implement a new program, the strategic decision of selecting a vendor can be difficult.

After carefully considering HHCAHPS vendors, OAHC has chosen to partner with Deyta to further HHCAHPS education and provide exclusive member discounts on Deyta's HHCAHPS services. Deyta was selected based on the following criteria which we feel sets them apart from other vendors:

- Operational approach to satisfaction measurement that helps agencies improve quality and performance
- Value based pricing model that guarantees CMS compliance for a fixed annual fee, reducing any variability in financial planning
- Responsiveness to agency needs and friendly customer care

Deyta has been providing "Perception of Care" surveys to the health care industry for over fifteen years. As the experts in satisfaction, their programs help home care, hospice and private duty agencies to improve the quality of care for their patients through continual evaluation and refinement of their patient, family and employee interactions.

To learn more about the exclusive OAHC member discounts on Deyta's HHCAHPS services, go to the OAHC website [www.oahc.org](http://www.oahc.org) and click on Membership from the left navigation bar then choose OAHC Member Benefits or contact Deyta directly:



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